



Jorge J. Roman

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Global Presence: Speaker in Business Excellence & Benchmarking at local, regional, national and international levels. Over 50 presentations around the world (UAE, Singapore, USA, Russia, Saudi Arabia, New Zealand, Kuwait, Philippines, China, Malaysia, Iran, Argentina, México, Guatemala, Costa Rica, Peru, Colombia, Venezuela and Chile).

He has written two books, "Six Steps to Building a Culture of Quality", and "Business Process Management Applied to Business Excellence & Benchmarking", both available on amazon (kindle & paperback versions). He can be reach at: jroman@businessexcellence.cl